

Comparisons of Job Characteristics

Focus Occupation: [Transportation Attendants, Except Flight Attendants and Baggage Porters \(39-6032\)](#)

Associated Occupation: [First-Line Supervisors of Personal Service Workers \(39-1021\)](#)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

| | |
|----|--|
| << | Focus occupation element is much lower |
| < | Focus occupation element is lower |
| 0 | Focus occupation element is at a similar level |
| > | Focus occupation element is at a higher level |
| >> | Focus occupation element is at a much higher level |

Knowledge

Similarity of Focus Occupation to Associated Occupation: 65

Focus Occupation: Transportation Attendants, Except Flight Attendants and Baggage Porters (39-6032)

Associated Occupation: First-Line Supervisors of Personal Service Workers (39-1021)

| Associated Occupation's Key Knowledge Elements | Average Rating, All Occupations | Associated Occupation's Rating | Focus Occupation's Rating | Evaluation of Focus Occupation | |
|--|---------------------------------|--------------------------------|---------------------------|--------------------------------|---|
| Psychology | 6.4 | 17.3 | 10.9 | << | Extensive education and/or training may be required |
| Education and Training | 9.2 | 17.1 | 6.5 | << | Extensive education and/or training may be required |
| Administration and Management | 8.4 | 14.5 | 7.4 | << | Extensive education and/or training may be required |
| Therapy and Counseling | 3.8 | 13.6 | 4.4 | << | Extensive education and/or training may be required |
| Public Safety and Security | 6.9 | 12.3 | 12.6 | 0 | Current knowledge level may be sufficient |
| Personnel and Human Resources | 5.6 | 10.0 | 6.4 | << | Extensive education and/or training may be required |
| Economics and Accounting | 4.4 | 8.1 | 4.6 | << | Extensive education and/or training may be required |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 85

Focus Occupation: Transportation Attendants, Except Flight Attendants and Baggage Porters (39-6032)

Associated Occupation: First-Line Supervisors of Personal Service Workers (39-1021)

| Associated Occupation's Key Skills Elements | Average Rating, All Occupations | Associated Occupation's Rating | Focus Occupation's Rating | Evaluation of Focus Occupation | |
|---|---------------------------------|--------------------------------|---------------------------|--------------------------------|--|
| Social Perceptiveness | 9.1 | 12.1 | 11.1 | 0 | Current skill level may be sufficient |
| Time Management | 8.9 | 11.8 | 7.7 | << | Extensive development of skills in this area may be required |
| Coordination | 9.1 | 11.6 | 9.7 | < | A higher skill level may be required |

| | | | | | |
|-----------------------------------|-----|------|------|----|--|
| Management of Personnel Resources | 6.9 | 11.0 | 5.4 | << | Extensive development of skills in this area may be required |
| Service Orientation | 7.9 | 10.7 | 12.4 | > | Skill level is likely sufficient |
| Persuasion | 7.4 | 9.8 | 6.9 | << | Extensive development of skills in this area may be required |
| Negotiation | 6.8 | 9.0 | 7.0 | < | A higher skill level may be required |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities

Similarity of Focus Occupation to Associated Occupation: 90

Focus Occupation: Transportation Attendants, Except Flight Attendants and Baggage Porters (39-6032)
Associated Occupation: First-Line Supervisors of Personal Service Workers (39-1021)

| Associated Occupation's Key Abilities Elements | Average Rating, All Occupations | Associated Occupation's Rating | Focus Occupation's Rating | | Evaluation of Focus Occupation |
|--|---------------------------------|--------------------------------|---------------------------|----|--|
| Oral Expression | 12.4 | 14.4 | 13.2 | 0 | Current ability level may be sufficient |
| Oral Comprehension | 12.5 | 13.7 | 12.3 | < | Some improvement in abilities may be required |
| Problem Sensitivity | 11.1 | 12.3 | 11.6 | 0 | Current ability level may be sufficient |
| Written Expression | 9.8 | 11.4 | 6.9 | << | Extensive improvement in abilities may be required |
| Speech Clarity | 10.2 | 11.1 | 12.3 | > | Current ability level is likely sufficient |
| Speech Recognition | 9.9 | 10.7 | 11.2 | 0 | Current ability level may be sufficient |
| Written Comprehension | 11.0 | 10.3 | 9.1 | < | Some improvement in abilities may be required |
| Time Sharing | 6.6 | 8.8 | 8.5 | 0 | Current ability level may be sufficient |
| Trunk Strength | 5.7 | 7.7 | 6.8 | < | Some improvement in abilities may be required |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 62

Focus Occupation: Transportation Attendants, Except Flight Attendants and Baggage Porters (39-6032)
Associated Occupation: First-Line Supervisors of Personal Service Workers (39-1021)

| Work Activities | Exclusivity of Activity |
|--|-------------------------|
| Answer customer or public inquiries | 41 |
| Maintain production or work records | 19 |
| Resolve customer or public complaints | 54 |
| Use oral or written communication techniques | 1 |

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: n/a

Focus Occupation: Transportation Attendants, Except Flight Attendants and Baggage Porters (39-6032)

Associated Occupation: First-Line Supervisors of Personal Service Workers (39-1021)

Tools and Technologies

Exclusivity

Tools and technology data is unavailable for one or both occupations.

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.